



Offering testing solutions to a global company for their Document and Record Management System

Industry:

Enterprise

The Client:

Our client, an US based company with worldwide operations, is highly renowned for providing Enterprise Content Management (ECM) products. The client was on the look out to have Software QA and Testing done on various modules of their Document and Records Management Software. Our main objective was to test modules such as repository, document capture and collaboration.

Business Objective:

Our client's Records and Document management software, integrates Document management capabilities with Records retention policies. Also it complies with Industry records standards and acts, supports document and web transaction non-repudiation and records digital audit trails. And finally it offers full document and records lifecycle solution.

Solution:

Our team of engineers performed a number of Software Testing processes on each of the modules with 17 different configurations comprising a wide range of Operating System, Application Servers and Client Platforms on different browsers, desktop applications and Directory Services. The modules which needed to be tested were Repositories, Document Capture and Processing & Workflow, User Interface and Collaboration.

Challenge:

Our team tested various modules for the client. A Repository storage module stores documents in database. The document capture module scans, adds indexing info and stored the documents as digital images. The collaboration module enables users of Collaborative software to interface with this Document management software and gain access to the documents as well as processes.

Technology:

Webservers :

- IBM WebSphere
- BEA Weblogic

Databases:

- Oracle 10gR2
- SQL Server 2005

OS:

- UNIX
- Sun Solaris 1
- HPUX 11i/11.23ia64
- IBM AIX 5.2
- MS Windows 2003

LDAP Servers:

- Novell eDirectory
- Microsoft Active Directory Server
- IBM Tivoli
- SUN iPlanet Directory Server

Open LDAP Browsers:

- Internet Explorer 6.0,7.0
- Fire fox1.5,2.0,Mozilla 1.7
- Netscape 7.2

JRE:

- Sun JRE 5.0.6,5.0.8
- MSJVM 5.0.0.3810

Client OS:

- Windows XPSP2

Benefits:

- Handling of complete Project Test Management by our experienced and dedicated Offshore team
- Strong team of self-reliant professionals making possible least iterations in project flow.
- Test environment set-up services
- Team size varied depending on task enormity, spontaneously
- 24 hour work cycle and strict compliance to daily tasks
- Huge savings on Time and Money for customer due to offshore development model
- Timely adherence to Time to Market

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Technologies

Case Study

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